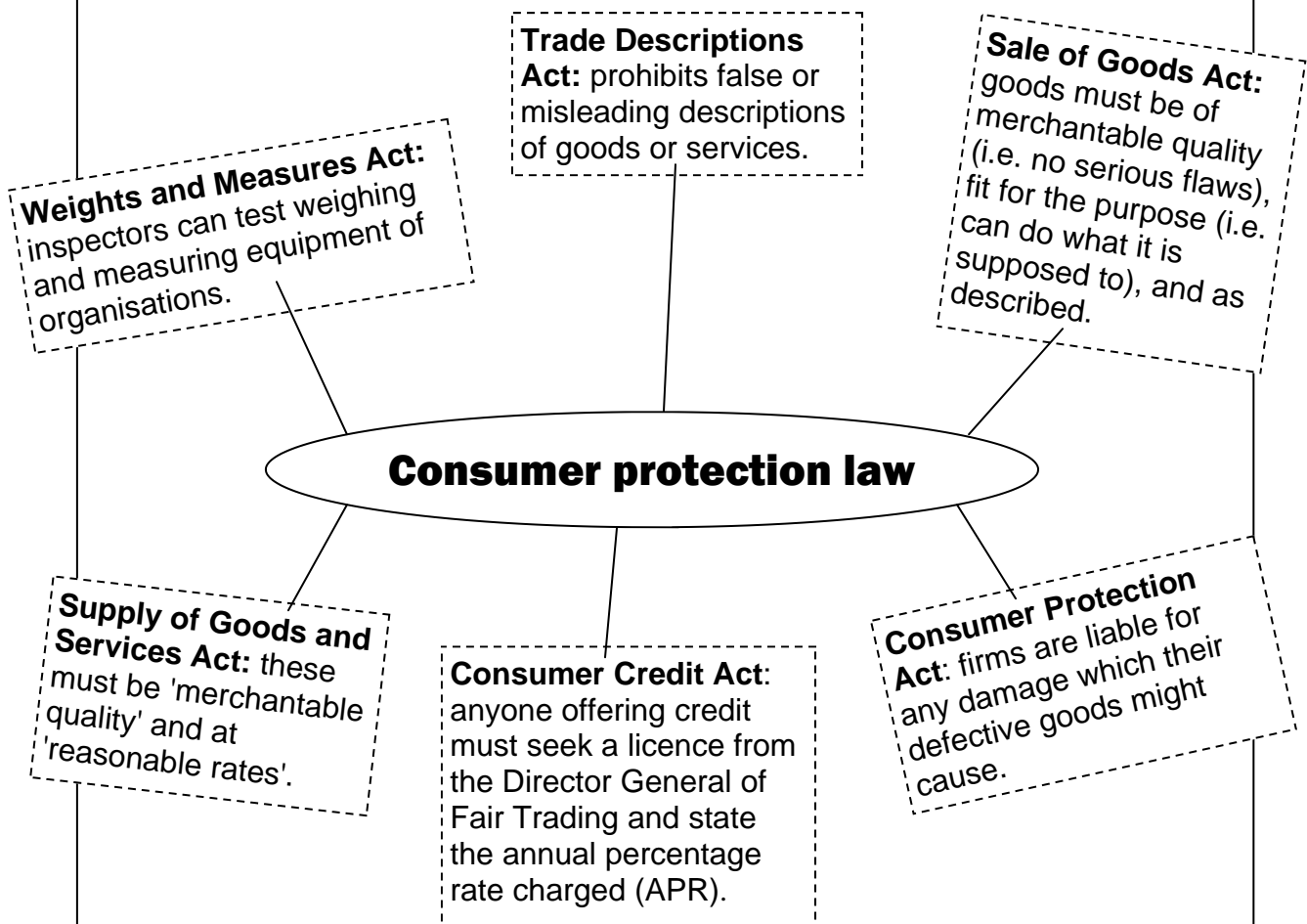


Government opportunities and constraints...



Match each of the following scenarios to the applicable law

| | |
|---|--|
| You buy a new washing machine but it leaks the first time you use it, ruining your carpet. The store you bought it from swap the machine but say that they won't cover the cost of a new carpet. | |
| A local shop is advertising a new computer that "...does everything - it will even make you a cup of coffee!". You couldn't resist buying it but after getting home you find that it can't, in fact, make coffee. | |
| You are visited by a salesman from ManiaFascias who offers you a finance deal on what seems like incredible terms. You ask for the interest rate but he tells you that this is a special type of finance and it would be useless information, so they don't use it. | |
| Your have worked out that if your car had no fuel in it at all, the 30 litre fuel tank would cost £23.70 to fill at 79p/litre. You just filled your car up at 79p/litre but it has cost you £27.20. | |
| You have had a new back door fitted but it doesn't close properly. The company say that you should have mentioned the problem when the fitter was still there, and they won't come back out to fix it. | |

Discuss with a friend and make some notes on the ways consumer protection law might increase a businesses costs?

Consider...

- Legal costs
- Returns
- Quality control
- HR costs
- ...any more?